



Jane Austen's England Tour 7-15 September 2013: Terms and Conditions

COST PER PERSON: \$2495 includes private coach travel for six days; accommodation (double/twin occupancy—single occupancy adds extra \$850) for 9 nights—one night at Kensington House Hotel, two nights in Chilworth Manor, two nights at Farthings Country House Hotel, one night at Beechfield House Hotel, three nights at Abbey Hotel in Bath; full English breakfast daily; admission to all guided tour sites, palaces and special study tables; guided tours of Lyme Regis and Stourhead Gardens; five dinners, two luncheons, two dance afternoons; 7-day Saver ticket to Fashion Museum & Roman Baths; entry in the Jane Austen Festival Promenade; tickets to a Grand Regency Ball & Dinner at the Bath Assembly Rooms.

PAYMENT AND CANCELLATION

To secure your place in the tour we need to receive:

- a per-person \$500 deposit to secure your place—fully refunded if a cancellation is received before 15 March 2013 but non-refundable after it. Late deposits are accepted by late-enrolees but are non-refundable for any reason after 15 March 2-13.
- a per person instalment of \$997.50 by 1 May 2013— fully refunded if a cancellation is received before that date but non-refundable after it.
- a per-person balance of \$997.50 by 1 July 2013—fully refunded if a cancellation is received before that date but non-refundable after it.

All three payments (the deposit, instalment and balance) may be paid in one go, and in the event of cancellation the total will be treated as 3 separate payments according to the schedule above.

Failure to make a due payment by due date will be deemed to constitute cancellation of booking and relinquishing of booked place. Late payments will only be received at the discretion of Earthly Delights and will incur a \$50 (non-refundable) fee.

Travel insurance is strongly recommended. Please drop a line to let us know if you'd like instructions on how to purchase travel insurance.

If Earthly Delights has to cancel the tour for any reason (illness, acts of God, etc.) we will provide refunds up to the amount allowed by our vendors, and participants can apply to their travel insurance companies for the balance (Earthly Delights will supply letters and statements necessary).

REFUNDS & ADJUSTMENTS: Claims for refunds and/or adjustments must be made within 45 days of the disputed service ending. Full details and documentation must accompany claims.

RESPONSIBILITIES & LIABILITY: Earthly Delights acts only as an agent for tour members in arranging accommodation, transportation, sightseeing, admissions, and restaurant reservations as appropriate and agreed in the itinerary. As such, Earthly Delights shall not be liable for any injury, damage, loss, accident, delay, or irregularity which may be occasioned by reason of any company or person engaged in conveying the passengers, or otherwise in connection therewith, of any hotel owner, manager or employee.

Earthly Delights does not own or operate, nor is it an agent for any of the firms which will provide goods and services for the trip or for any option which may be available in connection with the trip (including but not limited to optional sightseeing, bus rental, etc.) and Earthly Delights has not priced the trip or option to allow Earthly Delights to guarantee against failure of any such firms. Accordingly, participant agrees to seek remedies directly with the supplier, and not to hold Earthly Delights liable, in the absence of its negligence, for any loss,

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injury, delay or expense which results directly or indirectly from any action or omission, whether negligent, criminal or otherwise, of any entity providing goods and services for the trip or any available option (e.g. without limitation, the quality of services, cleanliness of a hotel, hotel overbooking or any flight delays). Participant also agrees not to hold Earthly Delights liable for circumstances beyond its control (e.g. force majeure, terrorism, war, or acts of God). Participant(s) acknowledge that neither Earthly Delights nor its agents have made any representation or promises with the respect to the tour described herein except as expressly set forth in Earthly Delights' literature, unless such agreement is in writing and signed by an officer of Earthly Delights. Earthly Delights accepts no responsibility for losses or additional expenses due to delay, changes, or cancellations in train, bus, ship, airplanes or other services, sickness, weather, war, terrorist acts, strikes, quarantine, or other causes. Baggage is transported at the client's risk throughout the tour.

Important Details for All Participants:

- Names must be given as they appear on the passenger's passport, otherwise additional penalties or re-issuing fees may apply.
- Passengers are responsible for arranging their own air transportation to and from the UK, as the tour is land-only. You can fly into any UK airport you wish, but Heathrow will be the most convenient to South Kensington. A travel agent can help arrange your arrival and departure flights if you require assistance. You should aim to arrive in South Kensington no later than 2pm on Saturday, September 7, 2013. You can depart Bath any time after 10am on Sunday, September 15 or stay with Earthly Delights for the remainder of the Jane Austen Festival (for extra cost) and depart on the 22 September 2013.
- Rooms consist of two twin beds or one double. Should a double bed be required for single use, a double room supplement will be charged. NOTE: all rooms are standard run of the house rooms, unless otherwise stated. Some hotels offer superior or deluxe rooms/suites that offer King or Queen sized beds, but these rooms must be requested in advance, and additional supplements will apply.
- Baggage handling is offered at most (but not all) hotels and will incur an additional fee. Passengers may have to walk a short distance with their bag(s) from train stations or tube stops to hotels. It is strongly recommended that passengers pack lightly and use bags that roll. Passengers joining the Week 2 Tour are reminded that our coach allows one suitcase per person at a maximum weight of 20kg, plus one small roll-on and a handbag.
- Passengers should check with their airline for baggage guidelines and note that although week 1 involves having a base in one hotel, week 2 involves travelling between hotels. If additional baggage is desired, advanced notice is required and additional charges may apply for luggage trucks. Should passengers on the group bring larger or excess baggage which cannot be accommodated on our bus and fail to inform us in advance, they will be responsible for transferring their own baggage to the destination and incur that cost themselves.
- All necessary entrance documents (such as passports, visas, etc) for each country being visited should be taken care of and paid for by individual passengers. **Also, passports should be valid for 6 months after the return date.**
- Exit taxes or fees charged by other countries when you are leaving that country must be paid by each passenger locally and are not covered by the tour payments.

As group organizer, the following important details must be managed by Aylwen Gardiner-Garden:

- There will be only one main point of contact for the group. All questions, group arrangements, deviations, and details must go through Aylwen Gardiner-Garden. All changes, requests, or booking requirements should be sent in writing. In addition, Aylwen should be notified in advance for any special passenger needs or details of travelers with disabilities.

All the following information must be submitted to Earthly Delights:

(Note: If you do not yet have a passport, you can leave that field blank and supply your passport information no later than 60 days prior to departure.)

We are excited about this tour and look forward to our time in England together! Please sign and return this document with your initial deposit of £350 as soon as possible to hold your place.

Surname (Last Name):

Given Name (First Name):

Passport Number: Expiration Date:

Date of Birth:

Nationality: Sex:

Special Needs:

By signing below I confirm that I have read and agree to the above responsibilities, the trip details and confirmation page for the tour, and these terms and conditions.

Signature of Tour Participant

Date

Signature of Parent/Guardian if under 18 yrs

Date

EARTHLY DELIGHTS BANKING INFORMATION:

Please email a banking receipt to tours@earthlydelights.com.au

ACCOUNT NAME: EARTHLY DELIGHTS

ACCOUNT NUMBER: 121607765

BSB: 112908

SWIFT/BIC CODE: SGBLAU2S

BANK ADDRESS: ST GEORGE BANK, 4-16 MONTGOMERY ST, KOGARAH, NSW 2217 AUSTRALIA